

General Terms and Conditions for StarHagen Aerospace Components

Conformance to Purchase Order Requirements: The Supplier is responsible to verify and demonstrate conformance to all Order Requirements. Neither audit, review, inspections, and/or tests made by StarHagen Aerospace Components (hereafter known as "StarHagen") or its customers at the Supplier's facility, the Supplier's sub-tier's facility or upon receipt at StarHagen, releases the Supplier of the responsibility to furnish products or services that conform to all Order Requirements, nor does it preclude subsequent rejected by StarHagen or its customers. By delivering product or services on the Order, the Supplier certifies that such products or services are in conformance with all applicable requirements of the Order and objective evidence of conformance is available and will be furnished to StarHagen upon request.

Requirements Flow-Down to Sub-Tier Suppliers: All applicable requirements that are invoked or applied to StarHagen's Purchase Order, including this clause, shall be flowed down to the Supplier's sub-tier suppliers.

Right of Access: Work under this Purchase Order is subject to review and/or inspection at the Supplier's facilities and sub-tier supplier's facility by representatives of StarHagen, StarHagen's customers, and/or regulatory agencies. If a review and/or inspection are to be conducted, the Supplier will be notified prior to the event.

Change Authority: The Supplier shall provide in writing advance notification to StarHagen of any change(s) to tooling, facilities, materials, or processes of the delivered item including sub-tier supplier changes. This includes, but is not limited to, fabrication, assembly, handling, testing, facility location, or introduction of a new sub-tier supplier. The Supplier may not make any changes in products, processes, materials, or data, e.g., drawings and specifications, that may affect fit, form, function, reliability, or maintainability of the delivered item without specific written approval by StarHagen prior to making such changes.

Nonconforming Product: Any product found to be nonconforming to StarHagen's provided drawings, specification, Purchase Order, or other applicable requirements either by the Supplier or the Supplier's sub-tier suppliers, shall be identified, segregated, and reworked or replaced with conforming product prior to delivery to StarHagen.

When nonconforming product cannot be reworked or replaced with conforming product, the Supplier shall submit a request for disposition of nonconforming product to StarHagen prior to any shipment. When authorized by StarHagen, the Supplier shall complete the required nonconformance reporting forms. Reports will be furnished, along with instructions for their completion, by StarHagen. After review and disposition will be returned to the Supplier.

The Supplier may not ship to StarHagen any nonconforming products that have not been dispositioned by StarHagen unless authorized by StarHagen in writing. When StarHagen dispositioned products are delivered to StarHagen, the Supplier shall reference the

nonconformance report number on the packing list/shipper and include a copy of the disposition by StarHagen. A copy of the nonconformance form with disposition will be returned to the Supplier.

StarHagen reserves the right to reject and return any nonconforming products to the Supplier at the Supplier's expense. Returned products that are reworked or replaced by the Supplier and re-submitted to StarHagen shall be clearly identified as re-submitted products on the Supplier's packing list/shipper with a statement that the products are replacement or reworked to meet all applicable requirements and reference the StarHagen nonconformance report number or RMA number.

Warranties: StarHagen Aerospace does not provide a warranty for parts. Its business structure is in line with its AS9100D certified process that follows the Purchase Order Contracts of its customers and completes each part to the specifications and engineering data provided. Nor does StarHagen provide any post-delivery support. Customers will be notified as soon as possible if nonconformances are discovered after shipment. StarHagen will work to fully investigate and action any nonconformance to the satisfaction of both StarHagen and the customer.

Certifications: The Supplier shall furnish with each delivery of products and/or services on the Purchase Order, all certifications, test reports, and other documents issued by the Supplier or its sub-tier sources as required by the Supplier Clauses listed on this Order. The Supplier is responsible to ensure that all required certifications furnished are complete, legible and reproducible, accurate, and in conformance with all Purchase Order Requirements. StarHagen reserves the right to return all products to the Supplier at the Supplier's expense when the certifications are not properly executed.

All certifications shall be in the English language and at a minimum include the following information and data:

- a. Name and Address of the Issuing Company
- b. Part Number and Revision, including StarHagen's part number where applicable.
- c. Source Manufacturer's lot, heat, batch, DOM, and/or serial number when applicable.
- d. Quantity produced and/or delivered.
- e. StarHagen's Purchase Order Number and Line Item Number, if applicable.
- f. Name (typed or printed) and acceptable signature of the Authorized Official of the Issuing Company. Signatures are considered acceptable only if applied under the direct control of the Authorized Official whose name appears on the certification.

Manufactured Parts: The Supplier shall use instructions sufficient to control and specify conditions under which product will be manufactured, assembled, impacted, and tested. The Supplier may use sampling plans, providing they are in accordance with existing industry standards. All products shall be manufactured to the latest engineering revision, unless specifically noted on the Purchase Order.

Product Identification: All products delivered under this Order must be identified with a part number or other identification in accordance with the drawing, specification, and/or Purchase Order Requirements.

Preservation, Packaging, and Shipment: Unless otherwise specified by this Purchase Order, the Supplier shall use good commercial standard practices for the preservation, packing, and shipment to prevent damage to products during shipment to StarHagen or deterioration while in storage at StarHagen. Exterior labeling on packages shall minimally include the Purchase Order number as well as adequate identification of precautions needed to ensure the integrity of the product being shipped.

Quality System: The Supplier shall maintain a documented Quality System to ensure that all product conforms to the Purchase Order Requirements. The Supplier shall perform or have performed the inspections and test required to ensure product conformance to drawing, specifications, and PO Requirements. At a minimum, the Quality System shall be in compliance with the Requirements of an accepted Industry Standard (i.e., ISO 9001, AS9100, etc.).

Record Retention: The Records of any Manufacture or Process shall be retained for a period of not less than fifteen (15) years from the completion of the Purchase Order. The Supplier must advise their sub-tier Suppliers of this Requirements, if sub-tier Suppliers are used.

Corrective Actions: The Supplier's Quality System shall provide means for ready detection and prevention of discrepancies. The Supplier shall respond to inquiries for any supplied product to determine acceptability to specified Requirements. StarHagen shall receive responses to Corrective Action Requests in a timely manner (normally within 15 business days). The Supplier shall undertake any necessary action to prevent recurrence of the nonconformance and shall work with StarHagen to verify that corrective actions are enacted and effective.

Counterfeit Parts: The Supplier shall plan, implement, and control processes for the prevention of counterfeit or suspect counterfeit parts in any products shipped to StarHagen. This shall include, but is not limited to, nonconforming product, product from unauthorized manufacturers, or materials that are untraceable to the original manufacturer or producer.

Employee Contribution: The Supplier shall have a program in place that ensures all employees are aware of their contributions to product or service conformity, their contribution to product safety, and the importance of ethical behavior.

Sales Order Acknowledgements: Customers that send a Purchase Order for parts will receive an individual Sales Order Acknowledgement from StarHagen. Customers that send a Scheduling Agreement or Delivery Schedule, which is defined as a Purchase Order with multiple line deliveries of the same part, will consent to allow StarHagen to use a weekly Open Order Report or similar document as a means of process control, communication regarding, and confirmation of, the Scheduling Agreement or Delivery schedule.